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EWURA'S PROGRESS UNDER PRESIDENT DR. SAMIA SULUHU HASSAN'S LEADERSHIP



Motto: *"Fair Regulation for Positive IMPACT"*

Previous Issue



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COVER PHOTO:

*EWURA's progress under President
Dr. Samia Suluhu Hassan's leadership*

Motto: "Fair Regulation for Positive IMPACT"



FROM THE EDITOR

Our esteemed reader!

I warmly welcome you all to join us in reading our current edition of the Energy and Water Utilities Regulatory Authority (EWURA), Newsletter, the 40th Edition in a series of EWURA Newsletters publications for the year 2025.

I have the pleasure to invite you to read various interesting articles from all four regulated sectors; three energy sub-sectors, Petroleum, Electricity and Natural Gas; and one Water sector, which is Water and Sanitation.

This Edition has consisted of various articles covering all activities that have been undertaken by EWURA; and is coming out at the time when the Authority is seriously participating at the Dar es Salaam International Trade Fair (DITF) as part of a public awareness campaign in compliance with Section 6 (e) of EWURA Act Cap 414 of the Laws of Tanzania.

Section 6 (e) stipulates that the Authority shall strive to enhance the welfare of Tanzania society by enhancing public knowledge, awareness and understanding of regulated sectors including; the rights and obligations of consumers and regulated suppliers; the way in which complaints and disputes may be initiated and resolved and the duties, functions and activities of the Authority.



Titus M. Kaguo

You are welcome!

Motto: “Fair Regulation for Positive IMPACT”



EWURA's progress under President, Dr. Samia Suluhu Hassan's leadership

By Staff Reporter

As our country marks the fourth anniversary of President Dr. Samia Suluhu Hassan's leadership on March 21, 2025, it is essential to reflect on the remarkable achievements of the Energy and Water Utilities Regulatory Authority (EWURA). Over the past four years, EWURA has played a critical role in ensuring that Tanzanians have access to reliable, affordable, and high-quality energy and water services.

Since its establishment, EWURA has been responsible for regulating economic and technical aspects in the water and energy sectors, maintaining fair prices, ensuring service providers meet set standards, and fostering an environment conducive to investment. Under President Dr. Samia's visionary leadership, EWURA has not only strengthened its regulatory role but has also championed major reforms that have had a tangible impact on the lives of Tanzanians.

1. Reduction of Fuel Prices Through Subsidies

The sharp increase in global oil prices over the past few years posed a significant challenge to fuel-dependent sectors, affecting transportation, agriculture, and industrial production. To cushion Tanzanians from the effects of soaring fuel costs, President Samia's government allocated a subsidy of TZS 100 billion to stabilize prices.

This intervention reduced the per liter cost of petroleum products, ensuring that

transportation costs remained affordable and preventing inflationary pressure on essential goods and services. Additionally, fuel price stabilization helped safeguard thousands of jobs in transport and logistics, a sector that heavily relies on predictable and manageable fuel costs. This



The Deputy Prime Minister and Minister for Energy, Dr. Doto Mashaka Biteko

initiative also protected low-income households from rising living costs, ensuring economic stability for many Tanzanians.

2. Promotion of Compressed Natural Gas (CNG) Usage

EWURA has aggressively promoted the use of Compressed Natural Gas (CNG) as a cheaper and environmentally friendly alternative to petrol and diesel.

With global concerns about climate change and the need to reduce carbon emissions, CNG offers a viable solution that aligns with sustainability goals.

To make CNG more accessible, EWURA has supported the construction of new CNG stations, allowing more vehicle owners to convert from petrol and diesel to natural gas. This shift not only reduces transportation costs but also cuts down on air pollution, improving urban air quality.

Additionally, the expansion of CNG usage has reduced Tanzania's dependence on imported petroleum, strengthening national energy security and lowering forex expenditure.



3. Expansion of Rural Fuel Stations

One of the biggest challenges rural communities have faced is limited access to fuel, which affects agricultural activities, small businesses, and daily life. Under President Samia's administration, EWURA implemented a strategic plan to encourage the establishment of fuel stations in remote areas by reducing regulatory costs.

Construction permit fees were reduced from TZS 500,000 to TZS 50,000, while license fees dropped from TZS 1,000,000 to TZS 100,000. These financial adjustments, coupled with policy changes that simplified land acquisition for fuel station investors, led to an increase in rural fuel stations from 279 in the 2020/21 financial year to 515 by December 2024.

As a result, fuel accessibility in rural areas has improved, reducing the reliance on black market fuel sources, which were often overpriced and unsafe. The availability of fuel in rural regions has also boosted economic activities, particularly in agriculture and trade, by ensuring reliable energy for transportation and mechanized farming.

Additionally, the presence of more fuel stations has created jobs and increased tax revenue collection in these areas.

4. Enhancement of Water Utilities Performance

Access to clean and safe water remains a top priority for both the government and EWURA.

Over the past four years, EWURA has worked tirelessly to ensure that water utilities operate efficiently and provide reliable services to the public.

The Performance Review Report for the 2022/23 period highlighted an improvement in water service delivery, with 78 out of 85 Water Supply and Sanitation Authorities (WSSAs) receiving satisfactory ratings, compared to 77 out of 90 in the previous year. This progress is a result of strict



*EWURA Director General,
Dr. James Andilile*

monitoring, capacity-building initiatives, and enforcement of performance standards.

Furthermore, EWURA has enhanced oversight mechanisms to minimize water losses, improve billing systems, and ensure infrastructure maintenance. These efforts have significantly increased the number of households with access to clean water, reducing waterborne diseases and improving public health.

More importantly, reliable water supply has benefited businesses, industries, and schools, creating a positive ripple effect on social and economic development.

5. Financial Contributions to Government Treasury

In addition to regulating the energy and water sectors, EWURA has consistently contributed to national revenue. Over the past eight years, the authority has transferred TZS 75.2 billion to the government treasury.

These funds have been utilized to support various national development programs, including infrastructure projects, education, and healthcare services. By ensuring that energy and water service providers comply with financial regulations, EWURA has played a key role in revenue generation, supporting the government's broader economic agenda. This contribution has strengthened Tanzania's ability to invest in essential sectors, ultimately improving the standard of living for all citizens.

President Dr. Samia Suluhu Hassan's Support in Achieving EWURA's Objectives President Samia's administration has provided unwavering support to EWURA, enabling it to fulfill its regulatory mandate effectively. Her leadership has fostered a stable and transparent policy environment that encourages investment, promotes accountability, and ensures that services reach all corners of the country.



Under her directives, EWURA has been empowered to implement reforms that promote fair pricing, consumer protection, and improved service delivery.

Addressing regulatory challenges and streamlining bureaucratic processes have been among the key factors that have allowed EWURA to thrive under her leadership.

In her public remarks, President Samia emphasized, “We are committed to ensuring that essential services such as water and energy are accessible, affordable, and reliable for all Tanzanians. Regulatory bodies like EWURA are key to achieving this vision.”

Leadership of EWURA's Director General, Dr. James Andilile

EWURA's current Director General, Dr. James Andilile, has been at the forefront of implementing transformative strategies within the energy and water sectors.

With extensive experience in financial and regulatory affairs, Dr. Andilile has introduced innovative solutions to enhance service delivery.

One of his major contributions has been promoting digital monitoring systems that ensure real-time tracking of energy and water consumption. This has improved transparency, reduced losses, and enhanced efficiency in the management of these critical resources.

Looking ahead, Dr. Andilile has outlined plans to:

- Expand CNG infrastructure to facilitate more conversions from petrol and diesel.
- Enhance the performance monitoring of water utilities through smart technology.



Some of the EWURA's members of Management working along vehicles carrying coated pipes ready for distribution to the East African Crude Oil Pipeline (EACOP) project in Singida recently during the inspections of the same.

- Introduce regulatory measures that encourage investment in renewable energy.

excessive market fluctuations that could have harmed consumers.

In his recent statement, he reassured Tanzanians, “EWURA remains committed to ensuring that energy and water services are not only sustainable but also serve as a foundation for economic growth and development.”

Challenges and Responses

Despite its achievements, EWURA has encountered challenges, particularly in the expansion of fuel access in rural areas. The initial reluctance of investors due to high operational costs was a significant barrier. However, through financial incentives, streamlined regulatory procedures, and strategic stakeholder engagement, EWURA successfully attracted investment into underserved areas.

Additionally, the volatile global fuel market posed risks to price stability. By implementing subsidy measures and enhancing regulatory oversight, EWURA managed to stabilize fuel prices and prevent

The water sector also faced difficulties related to aging infrastructure in some regions, leading to supply interruptions. In response, EWURA has been working closely with service providers to upgrade pipelines, modernize water treatment plants, and enhance efficiency in water distribution.

The Way Forward

With the groundwork laid over the past four years, EWURA is wellpositioned to continue driving positive change in Tanzania's energy and water sectors. Future efforts will focus on strengthening clean energy adoption, improving regulatory oversight, and expanding service coverage to ensure every Tanzanian benefits from these essential resources.

As our country progresses, one thing remains clear—Tanzania's energy and water future is brighter than ever. Reliable services, sustainable development, and empowered communities— together, we build a stronger nation!



Fuel consumption grows by 10.9% as demand for outlets up

By Staff Reporter

Fuel imports for local consumption increased by 10.9% in 2023 to support the Tanzanian economy, which grew at 5.1%. The main imported petroleum products are petrol, diesel, kerosene, Jet A-1, and Heavy Fuel Oil (HFO).

According to the recently launched EWURA Downstream Petroleum Sub Sector Performance report, the increase in local imports is attributed to growth in economic activities, including manufacturing, electricity, construction, tourism, trade, and financial services.

The main business segments that consume petroleum products are transportation, industries, construction, mining, agriculture, and aviation. Dar es Salaam had the highest consumption, followed by Mwanza, Pwani, Arusha, and Dodoma.

In the financial year 2023/24, a total of 9,223,907,976 litres were imported, an increase of 12% compared to 8,231,020,644 litres imported in the financial year 2022/23. Imports for the local market account for 47% of the total imports; the remaining 53% were imports for transit to neighbouring countries.

The neighbouring countries that imported products through Tanzania were Zambia (37.6%), the Democratic Republic of Congo (28.4%), Rwanda (14.1%), Malawi (11.6%), Uganda (1.4%), and Burundi (2.2%).



Transshipments to Zanzibar were conducted through Tanga and Dar es Salaam Ports, which account for 4.7% of the transit imports.

The growing demand for domestic petroleum products, resulting from increased economic activities such as mining, construction, and transportation, as well as improvements in road networks, especially in rural areas, has led to an increase in retail outlets in both urban and rural areas.

As of June 2024, there were 2,597 petroleum retail outlets in the country, compared to

2,361 retail outlets reported at the end of 2022/23, equivalent to a 10% increase. Of the total available retail outlets, 480 are located in villages, which is comparable to a 32.96% increase from 361 available outlets as of 30 June 2023.

To attract more investments in rural petroleum retail outlets, construction approvals and licenses for rural petroleum retail outlets are issued at a fee of TZS 200,000/= instead of a fee of TZS 2,000,000/= charged for construction approvals and licenses for outlets in urban areas.



EWURA Board impressed by EACOP project progress in Chongoleani - Tanga

By Staff Reporter

The Board of Directors of the Energy and Water Utilities Regulatory Authority (EWURA) has expressed satisfaction with the ongoing implementation of the East African Crude Oil Pipeline (EACOP), following an official inspection visit to the project site at Chongoleani, Tanga Region.



Speaking on behalf of the Board Chairman, the Chairperson of the Energy Committee, Eng. Ngosi Mwiha, commended the significant progress made in executing the 1,443-kilometre cross-border pipeline, which stretches from Hoima, Uganda to Chongoleani Tanga.

Eng. Mwiha reaffirmed EWURA's commitment to ensuring effective oversight of the project and emphasised the importance of delivering tangible socio-economic benefits to Tanzanians.

"This project is not only progressing well in terms of infrastructure, but it is also generating employment, facilitating skills and technology

transfer, and opening up opportunities for local businesses to supply goods and services," he noted.

According to EACOP's Director of Human Resources and Corporate Services, Mr. Geoffrey Mponda, the project is now 60% complete and has created over 6,000 jobs. Approximately 70% of the workforce comprises residents from communities along the pipeline route, highlighting the project's strong contribution to local content development.

Earlier in the day, the EWURA Board paid a courtesy call to the Tanga Regional Commissioner, Hon. Amb. Dr. Batilda Salha Burian, who highlighted

the project's substantial contribution to the region's socio-economic growth.

She noted that a significant number of local service providers and suppliers have registered in EWURA's Local Suppliers and Service Providers (LSSP) database, unlocking new opportunities for community-based businesses.

The Government of Tanzania holds a 15% stake in the EACOP project through the Tanzania Petroleum Development Corporation (TPDC), underscoring its strategic importance in the country's energy and economic agenda.



LPG use jumps by 37.7 % as government gears for clean cooking energy campaign

By Staff Reporter

As the government's campaign for clean energy for cooking gains momentum, the latest reports indicate a modest growth of Liquefied Petroleum Gas (LPG) imports, which increased by 37.7 per cent in 2024.

A recent report by EWURA indicates that LPG imports surged to 403,638 metric tons in 2023/24, up from 293,167 metric tons in the previous year. EWURA says implementation of the clean cooking agenda by the Ministry of Energy and the continued market penetration programs by LPG Marketing Companies contributed to the increased importation of LPG.

The Government and LPG marketing companies continued to educate the public on the importance and convenience of using clean energy sources instead of traditional fuels such as charcoal, firewood, and kerosene, which are also considered unclean and harmful.

Through the clean cooking program, the government continued to issue directives to the Government organs, institutions, and other non-government institutions to shift to clean cooking sources such as LPG.

President Samia Suluhu Hassan recently mandated that all public and private institutions serving food to over 300 individuals each day cease using firewood



and charcoal and transition to cleaner energy sources for cooking by January 2024. This directive applies to schools, universities, and barracks.

Given its high accessibility, LPG is one of the energy sources for transitioning to clean energy for cooking. As a result, in implementing the directive, institutions have installed cooking facilities that use LPG, contributing to the 38 per cent increase in LPG importation.

Through the Rural Energy Agency (REA), the government is implementing various programs to facilitate the use of clean energy for cooking by institutions and individuals. REA will facilitate using LPG

as a clean energy for cooking at different establishments of the Tanzania Prisons Service.

This program will include installing 64 LPG cooking infrastructure, providing 15,920 LPG cylinders of 15kg and the associated cooking stoves to the Tanzania Prisons Service, and installing LPG cooking infrastructure at 43 secondary schools.

The Agency will also facilitate the distribution of 452,445 LPG cylinders at subsidised prices in all regions of Mainland Tanzania. In implementing this program, REA has entered into agreements with four LPG wholesalers of Lake Gas, Manjis Gas, Oryx Gas, and Taifa Gas.

EWURA board's visit to NWASCO: A catalyst for building regional relations

By Staff Reporter

In an important step towards improving regional cooperation in water and sanitation regulation, the Board of the Energy and Water Utilities Regulatory Authority (EWURA), led by Chairman Prof. Mark Mwandosya, visited Zambia's National Water Supply and Sanitation Council (NWASCO) in Lusaka on March 25, 2025. The visit aimed to strengthen regulatory partnerships, encourage knowledge sharing, and promote progress in sanitation service delivery.



EWURA Board Chairman, Prof. Mark Mwandosya (Left) hand over his book on regulation to the NWASCO Board Chairman, Silvester Hanguwa Hibajene.

The visit offered an opportunity to exchange ideas on effective regulation, innovation, and sustainable development in the water and sanitation sector. Both EWURA and NWASCO face similar challenges, such as expanding infrastructure and improving access to sanitation, which created a chance for strategic collaboration.

During the visit, NWASCO's staff shared insights into their regulatory approach. Chief Inspector Peter Mutale discussed the evolution of sanitation regulation, highlighting the shift from traditional sewerage systems to onsite sanitation and faecal sludge management (FSM). His presentation focused on how NWASCO uses a phased approach, involving

collaboration with local authorities and environmental regulators.

Legal Counsel Andrew Mwansa explained the legal tools behind NWASCO's regulatory power, particularly the development of a Statutory Instrument (SI) to standardize sanitation regulations across Zambia, created after extensive consultations with



stakeholders, including local leaders.

In a session on Citywide Inclusive Sanitation (CWIS), Senior Inspector Chola Mbilima explained how NWASCO is using decentralized, inclusive planning to provide fair and sustainable services, using data systems like GIS mapping. This approach aligns well with Tanzania's updated National Water Policy 2025, which is important for EWURA's growing role.

One key takeaway from the visit was NWASCO's gradual approach to implementation. By starting in urban areas like Lusaka and expanding to rural areas, NWASCO showed how incremental changes can make transitions smoother and build stakeholder support.

EWURA also learned from NWASCO's approach to stakeholder engagement, particularly in developing its draft SI for OSS/FSM. Involving local communities,

governments, and environmental agencies helped create sustainable solutions.

Another important lesson was the use of data systems. NWASCO's integration of technologies like GIS mapping and the National Information System (NIS) has given regulators valuable insights to guide planning and decision-making. EWURA plans to improve its use of similar data systems.

Capacity building was another focus. NWASCO's training programs for utilities and private service providers have helped strengthen implementation and ensure long-term sustainability. EWURA sees this as essential to improving sanitation coverage in Tanzania.

Financial sustainability was also discussed. NWASCO's model of charging a 2.5% sanitation surcharge on water bills to fund sanitation projects offers a practical

financing solution that EWURA is considering for its own operations.

Both regulators also discussed the issue of stagnant tariffs, as both have struggled with limited tariff reviews since 2019, which has led to underfunded utilities and declining service quality. The visit called for exploring creative financial solutions that balance affordability with service quality.

The EWURA Board's visit to NWASCO was an important step in strengthening regional regulatory cooperation. By learning from NWASCO's experience and adopting its best practices, EWURA can improve its regulatory framework, especially in the fast-changing sanitation sector. This visit not only strengthened institutional ties but also set the stage for more collaboration and sustainable progress in water and sanitation regulation across East and Southern Africa.



EWURA's role in safeguarding TAZAMA Pipeline and energy security

By Staff Reporter

The development of oil and gas pipeline infrastructure, anywhere in the world, is not merely a matter of economic progress, it is a critical component of energy security and regional stability.



Members of EWURA Board of Directors, led by the Chairman, Prof. Mark Mwandosya (2nd Right) looking one of TAZAMA's infrastructure in Zambia during the inspection of the pipeline.

A recent report by Puma Energy highlighted that addressing inefficiencies in Africa's fuel supply chain could lead to savings of up to \$10 billion and reduce greenhouse gas emissions by over 750,000 tonnes annually from 2030 onwards. However, the benefits of such infrastructure are contingent upon their security and the active involvement of local communities.

The Niger-Benin Oil Pipeline, for instance, experienced a significant setback when an attack by a rebel group damaged the pipeline shortly after it began operations. This incident underscores the vulnerability of critical infrastructure to security threats and the importance of community engagement in safeguarding these assets.

The Tanzania-Zambia Mafuta (TAZAMA) pipeline, a 1,710-kilometer conduit transporting refined diesel from Dar es Salaam to Ndola, Zambia, serves as a vital artery for Zambia's energy needs, supplying approximately 80% of the country's diesel requirements. Recognizing its strategic importance, the governments of Tanzania and Zambia have taken proactive



steps to protect and optimize the pipeline's operation.

During a recent meeting between the EWURA Board and Zambia's Energy Regulation Board (ERB), as part of EWURA Board's supervisory visit to the TAZAMA Pipeline, Professor Mark Mwandosya, EWURA Board's Chairman, emphasized that collaboration between the two regulators has significantly enhanced the safety and efficiency of the pipeline.

"One of the major achievements of our collaboration is the joint effort in inspecting the TAZAMA oil pipeline," he noted, highlighting how this has strengthened compliance with safety standards, legal frameworks, and operational efficiency across the sector.

Echoing this sentiment, ERB Board Chairman Mr. James Banda described the partnership as pivotal to the development of the petroleum, gas, and electricity sectors in both countries. He noted that the upcoming signing of a memorandum of understanding between the two boards is expected to further boost service delivery and cross-border regulatory coordination.

During the visit which took place from March 21 to 24, 2025, the EWURA Board commended TAZAMA Pipeline Limited for its efforts to involve communities in securing the pipeline. This engagement fosters a sense of ownership among locals, transforming them from bystanders into stakeholders committed to preventing vandalism and protecting infrastructure.

Eng. Ngosi Mwiha, Chairman of EWURA Board's Energy Committee, emphasized that the visit's purpose was not just inspection, but also a deeper dive into the economic and infrastructure aspects of TAZAMA operations.

"We are here to identify existing challenges and explore how we can address them to continue improving oil transportation services," he stated. He added that the collaboration also provides space for mutual learning in pricing, fuel reserve management, and capacity building.

The EWURA Board inspected various strategic installations, including pump stations and fuel terminals in Mpika, Bwana Mkubwa, Ndola, and Lusaka. At the Mpika Fuel Terminal, the Board stressed the need for environmental preservation, particularly around vital water sources, recommending reforestation in key river catchment areas.

The newly built Lusaka Fuel Terminal, though not yet

operational, is poised to add 102 million litres of fuel storage capacity to Zambia's infrastructure, an investment expected to boost energy resilience and economic performance.

In a move toward greater efficiency, TAZAMA introduced a Drag Reduction Agent (DRA) into its operations in December 2024. This has led to an increase in quantity from 2.5 million litres per day to 3.6 million litres while simultaneously cutting energy use. It's an innovation that reinforces TAZAMA's commitment to sustainable and cost-effective operations.

The TAZAMA pipeline stands as a powerful example of how cross-border cooperation, community engagement, and regulatory alignment can combine to secure and enhance critical energy infrastructure. The growing collaboration between EWURA and ERB reflects a shared vision for regulatory excellence and sustainable development.





EWURA, ESRF to collaborate on research services

By Achilana Mtingele

EWURA and the Economic and Social Research Foundation (ESRF) have agreed to cooperate on research services to enhance regulatory effectiveness in Tanzania's energy, water, and petroleum sectors. Director of Economic Regulation, CPA (T) Msafiri Mtepa, said recently that EWURA has already discussed and agreed with ESRF at a recent meeting. The meeting aimed to explore potential areas of research collaboration to enhance regulatory effectiveness in Tanzania's energy, water, and petroleum sectors.

Discussions focused on how research-driven insights could support policy formulation, improve regulatory frameworks, and contribute to national development goals. Key areas of mutual interest identified included energy pricing, petroleum product supply chain dynamics, water tariff structures, and the socio-economic impact of regulatory policies. Both institutions emphasized the importance of evidence-based decision-making in ensuring efficient service delivery and sustainable sectoral growth.

EWURA is in the final stages of establishing its own Regulatory Library Services to support the Authority's core functions, enhance knowledge management, and promote evidence-based regulation. Mr. Mtepa said the facility will improve resource accessibility, encourage continuous learning, and foster collaboration with peer regulators and institutions.

Dr. Achilana Mtingele, Senior Economist from EWURA and Secretary to the Library Establishment Committee, attended the meeting alongside key representatives from ESRF, led by Prof. Fortunata Makene, Executive

Director of ESRF. The ESRF delegation included Mr. John Kajiba, Head of Knowledge Management and Innovation, Mr. Abel Songole, Head of Commissioned Research, and Mr. Maximillian Yanda, Researcher under the Commissioned Research Department.

From left: Mr. Maximillian Yanda, a Researcher from ESRF, CPA Msafiri Mtepa, Director of Regulatory Economics EWURA, Prof. Fortunata Makene, Executive Director of ESRF, Mr. John Kajiba, Head of Knowledge Management and Innovation, ESRF, Mr. Abel Songole, ESRF Head of Commissioned Research, and Dr. Achilana Mtingele, EWURA Senior Economist and Secretary to the Library Establishment Committee.

A key outcome of the meeting was the agreement to strengthen research collaboration through targeted studies that address pressing regulatory challenges. EWURA and ESRF explored opportunities for joint research projects that provide actionable insights into energy and water sector dynamics, regulatory impact assessments, and consumer welfare considerations.

The institutions also discussed potential funding opportunities and strategic partnerships to support long-term research initiatives. Both parties agreed that aligning research efforts with national priorities is important to ensure that findings contribute meaningfully to policy development and sectoral reforms.

Additionally, the two institutions discussed avenues for data sharing and policy analysis to strengthen research outputs. They also considered ways to collaborate with government agencies, industry players, and development partners to ensure that research findings translate into practical regulatory solutions.

Moving forward, they will develop a framework for collaboration and identify specific research projects aligned with Tanzania's national priorities.

This engagement marks an essential step toward strengthening research-driven regulation in Tanzania, ensuring that policies and decisions are backed by robust analysis and informed insights.